

Statement of Purpose

Highfield Surgery

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South Shore Primary Care Centre

Lytham Road

Blackpool

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This is a statement of purpose for Highfield Surgery which sets out the following information:

- The full name of the service provider and of any registered manager together with their business address, telephone number and where available email address.
- The legal status of the service provider
- Details of the locations at which the services provided for the purposes of the regulated activity carried on.
- Our aims and objectives in carrying out the regulated activity
- The kinds of services provided for the purpose of carrying out the regulated activity
- The range of service users needs, which those services are intended to meet.

Registered manager

Dr Michelle Martin, MBCHB, MRCGP

Partners

Dr Michelle Martin MBCHB, MRCGP

Dr Nicola Barr MBCHB MRCGP

Dr Daniel Bennett MBCHB, MRCGP, DFSRH

Dr Catherine Petrie BSc Hons, MBCHB, MRCGP

Dr Elizabeth Hodgson MBCHB, MRCGP

Dr Carolina Espada MRCGP

Dr Marie Shah MB BS 2011, MRCGP

Dr Paolo Siddi MRCGP, PGDip

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Highfield Surgery is a large General Practice Partnership open to all patients living within the existing boundary in Blackpool and the surrounding areas. We work in partnership with our patients and our Patient Participation Group to provide medical care for our patients. We are a General Medical Services (GMS) practice offering primary care services for the diagnosis and prevention of disease. We help patients manage their health and prevent illness. Our GP's assess, diagnose, treat and manage illness. They carry out screening for some diseases and promote general health and wellbeing.

Our GP's act as a patients advocate, supporting and representing a patients best interests to ensure they receive the best and most appropriate health and/or social care. Our GP's also provide the link to further health services and work closely with other healthcare colleagues. They may also arrange hospital admissions and referrals to other services and specialists and they link with secondary and community services about patient care, taking advice and sharing information where needed. They also collect and record important information from other healthcare professionals involved in the treatment of our patients.

Our GP's are also involved in the education and training of doctors, practice staff and other allied healthcare professionals.

Our mission statement:

"To provide our patients with high quality, accessible care in a responsive, courteous manner"

Our aims and objectives:

Highfield Surgery aims to improve the health, well-being and lives of those we care for. To work in partnership with our patients and staff to provide the best Primary Care services possible working within local and national governance, guidance and regulations.

- To provide high quality, safe, professional primary health care general practice services to our patients.
- To focus on prevention of disease by promoting health and wellbeing and offering care and advice to our patients
- To work in partnership with our patients, their families and carer's towards a positive experience and understanding and involving them in decision making about their treatment and care.
- To be a learning organisation that continually improves what we are able to offer to patients.
- To treat patients as individuals and with the same respect we would want for ourselves or a member of our families, listening and supporting people to express their needs and wants and enabling people to maintain the maximum possible level of independence, choice and control.
- To work in partnership with other agencies to tackle the causes of, as well as provide the treatment for, ill health and where appropriate involve other professionals in the care of our patients.

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- To ensure all staff have the competency and motivation to deliver the required standards of care ensuring that all members of the team have the right skills and training to carry out their duties competently.
- To take care of our staff, offering them support to do their jobs and protecting them against abuse.
- To provide our patients and staff with an environment which is safe and friendly.
- To operate on a financially sound basis.

Our services

The GMS services provided by our GP's are defined under the GMS contract. These services are mainly split into three groups:

- Essential
- Additional
- Enhanced

Essential services

We provide essential services for people who have health conditions from which they are expected to recover, chronic disease management and general management of terminally ill patients.

Our core services include:

- GP consultations
- Nurse practitioner consultations
- Paramedic consultations
- Asthma clinics
- Chronic obstructive airways disease clinics
- Coronary heart disease clinics
- Diabetes
- NHS Health check clinics

Additional services

Our additional services include:

- Cervical cytology screening
- Child health surveillance

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- Contraceptive services
- Maternity services
- Certain minor surgery procedures
- Vaccinations and immunisations
- INR monitoring

Enhanced services

Our enhanced services include:

- Childhood vaccinations and immunisations
- Contraceptive coil fitting (IUD) and contraceptive implant fitting
- Diabetes management
- Prostate cancer injection therapy
- Flu immunisations
- Out of core hours GP appointments

Other services

Our practice also offers services including:

- ECG's (electrical heart trace)
- End of life care
- Epilepsy
- Lung testing (spirometry & FeNO)
- Medication reviews
- Mental health
- Travel advice
- LARC
- Weight management

Non-NHS services

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Our practice also provides services which are non-NHS and are paid for by the patient. These services include:

- Insurance claim forms
- Non-NHS vaccinations
- Private sick notes
- Pre employment and HGV medicals
- Taxi medicals
- DVLA medicals
- Power of attorney