

Privacy Notice – C the Signs

Version	Edited by	Date issued	Next review date
1	H Wilson	8 th October 2026	October 2027

Highfield Surgery uses **C the Signs**, a clinical decision support tool designed to help healthcare professionals identify patients who may require further investigation or referral for suspected cancer in line with national guidance.

C the Signs is used by clinicians during consultations to support clinical decision-making and improve the timely identification of cancer symptoms. The system analyses information entered by the clinician and provides recommendations based on recognised clinical guidelines.

Why we use C the Signs

We use C the Signs to:

- Support clinicians in assessing cancer risk.
- Promote earlier detection and diagnosis of cancer.
- Improve the quality and consistency of referrals where appropriate.
- Support patient care in accordance with NHS best practice guidance.

What information is shared?

To provide this service, relevant patient information may be processed, including:

- Demographic information such as age and sex.
- Clinical information including symptoms, diagnoses, medical history, medications and test results.
- Referral and investigation information where applicable.

Only the minimum information necessary to support the clinical assessment is processed.

Lawful Basis for Processing

Your information is processed under:

- UK General Data Protection Regulation (UK GDPR), Article 6(1)(e) – Public Task.
- UK GDPR Article 9(2)(h) – Management of health and social care systems and services.
- Health and Social Care Act 2012 and associated NHS legislation.

Who has access to your information?

Access to information within C the Signs is restricted to authorised healthcare professionals and staff involved in your care. Appropriate technical and organisational security measures are in place to protect personal information.

C the Signs acts as a processor of personal data on behalf of NHS healthcare organisations and only processes information in accordance with contractual and legal requirements.

How long is information retained?

Information entered into patient records as part of your consultation will be retained in accordance with NHS Records Management Code of Practice requirements.

Your Rights

You have the right to:

- Access your personal information.
- Request correction of inaccurate information.
- Raise concerns about how your information is being used.
- Complain to the Information Commissioner's Office (ICO).

Please note that certain rights may be limited where information is required for the provision of healthcare or where processing is required by law.

Further Information

For further information about how C the Signs processes personal information, please visit:

[C the Signs Privacy Notice](#)

Contact Details

For questions about this Privacy Notice or how your information is used, please contact:

Data Protection Officer (DPO)

Heather Wilson

Highfield Surgery

01253 204672

Blackpool.highfieldenquiries@nhs.net

You may also contact the Information Commissioner's Office (ICO):

[Information Commissioner's Office](#)

This notice has been prepared in line with the information governance requirements for NHS organisations and follows the format used in Highfield Surgery's existing privacy notices, including the [HS - Privacy notice - OpenSAFELY.docx](#). [\[HS - Priva...OpenSAFELY | Word\]](#)